

Nursing Home Resident Rights

These rights are required by Louisiana law, and state and federal regulations

- To exercise your civil and religious liberties.
- To be informed of your rights, the rules and regulations of the nursing home.
- To be informed of the bed reservation policy for a hospitalization.
- To be told of all services available and all costs, including those charges covered or not covered under Medicare, Medicaid and the basic per diem rate.
- To be informed of your condition and planned treatment and to participate in or refuse that treatment.
- To receive a prompt response to all reasonable requests and inquiries.
- To be transferred or discharged only after reasonable notice is given and only for medical reasons, the welfare of other residents, or for non-payment. A resident may not be transferred or discharged from a Title XIX certified facility solely because the source of payment for care changes.
- To be encouraged to exercise your rights as a resident and citizen; to complain and suggest without fear or coercion or retaliation.
- To receive adequate and appropriate health care and protective and support services.
- To be treated courteously, fairly, and with the fullest measure of dignity.
- To manage your personal affairs, or if this is delegated, to receive an accounting every three months upon request.
- To be free of mental and physical abuse and of restraints not documented as medically necessary.
- To refuse to serve as a medical research subject.
- To have your personal and medical records treated as confidential.
- To be treated with consideration and respect for your personal privacy.
- Not to perform work.
- To receive visitors and private mail.
- To take part in various activities of the nursing home.
- To have your own clothing and possessions.
- To use tobacco in accordance with applicable policies, rules, and laws.
- To consume a reasonable amount of alcoholic beverages.
- To have privacy for visits with your spouse.
- To have your choice of pharmacy and physician.
- To withhold payment of physician visitation if the physician did not examine you.
- To have ample opportunity to visit with family and friends.
- To retire and rise in accordance with reasonable requests.
- To choose your roommate, whenever possible.
- To have any significant change in your health status reported to you.

Louisiana Ombudsman Program
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