



Capital Area Agency on Aging District II, Inc

2051 Silverside Drive, Suite 208
Baton Rouge, LA 70808

2024-2025

Annual REPORT

*Advocate and provide services to
enhance the quality of life for older
adults*





Capital Area Agency on Aging, District II, Inc.

Capital Area Agency on Aging, District II, Inc. (CAAA), a non-profit 501(c)3 organization, was established in May, 1974. The agency, located at 2051 Silverside Drive, Suite 208 is governed by a voluntary Board of Directors. Our mission is to advocate and provide services to enhance the quality of life for older adults. Donor contributions are tax deductible. All donations are tax deductible. Donate online at www.capitalaaa.org.

Services and Activities

D. Title III of the Older Americans Act



Older Americans Act Programs, federally funded with a state match (serves 10 parishes): **Access Services** - Transportation, Information and Assistance, Outreach; **In-Home Services** - Homemaker, Telephoning, Medical Alert, Personal Care; **Legal**: representation in legal matters; **Congregate Meals** (include Nutrition Education); **Home-Delivered Meals** (including Nutrition Education); **Preventive Health** - Evidence-Based Wellness programs that help the elderly and the disabled to develop the skills needed to manage their own health conditions. Programs offered include A Matter of Balance, Dr. Lam's

Tai Chi for Arthritis, Walk with Ease, Bingocize; **Caregiver Support** -

In-Home Respite, Sitter, Information and Assistance. Title III programs/services with the exception of Preventive Health are provided through contracts with the following service providers: 10 Councils on Aging (COA) - Ascension, Assumption, East Feliciana, Iberville, Pointe Coupee, St. Helena, Tangipahoa, Washington, West Baton Rouge, West Feliciana; 1 Legal Services Provider (Southeast Legal Services); 1 Commissary (Trio Meals); 4 Caregiver Support Providers

1 (Alzheimer's Services of the Capital Area, Tangi Cares, LA Home Care, and South LA Caregiving).



A. Aging and Disability Resource Center (ADRC), a state funded program includes SenioRx and Louisiana Answers Programs, serves 13 parishes (10 Title III parishes, plus East Baton Rouge, Livingston, and St. Tammany). SenioRx prescription program provides access to free and reduced-price medications from pharmaceutical companies, as well as enrollment in Medicare Part D and assistance in paying for Medicare costs. Louisiana Answers resource program provides information and assistance on available federal, state and local community resources as well as options and benefits counseling.

B. Senior Community Services Employment Program (SCSEP). SCSEP serves 10 parishes

(East Baton Rouge, East Feliciana, Iberville, LaFourche, Livingston, Pointe Coupee, St James, Tangipahoa, Washington, and West Baton Rouge). The focus of the SCSEP is to foster and promote useful part-time training opportunities in community services activities for persons with low incomes, unemployed, who are 55 years old or older, have poor employment prospects, and have the greatest economic need. The goals of persons participating in the SCSEP are to find and keep a job, upgrade job skills and work experience through hands-on paid training experiences at host agencies and learn new job skills needed in the current workplace.

C. Ombudsman Program, serving 22 parishes (10 Title III parishes, plus East Baton Rouge,

Jefferson, LaFourche, Livingston, Orleans, Plaquemine, St. Bernard, St. Charles, St. James, St. John, St. Tammany and Terrebone). The goal of the program is to provide information and advocacy to elderly residents of nursing homes and assisted living facilities.

Dear CAAA Friends/Supporters,

It is my honor to serve as President of the Board for the CAAA. This past year has been a powerful reminder of why our mission matters: ensuring that older adults in our communities have the resources, care and dignity they deserve.

Our team, staff, volunteers and partners have worked tirelessly to provide meals, transportation, wellness programs, and compassionate services that make a real difference in people's daily lives. The dedication I've witnessed reflects not only the heart of this organization but also the strength of the communities we serve.

As we look ahead, we remain focused on expanding access, strengthening partnerships, and advocating for the needs of older adults and their families. We are committed to fostering an environment where every agency and individual we represent feels valued, supported, and connected. Together, we are building a future where aging is supported, respected and embraced with care.

On behalf of the Board of Directors, I thank each of you: our staff, volunteers, partners, and supporters, for your commitment and trust. The work we do would not be possible without your energy, generosity, and belief in our mission.

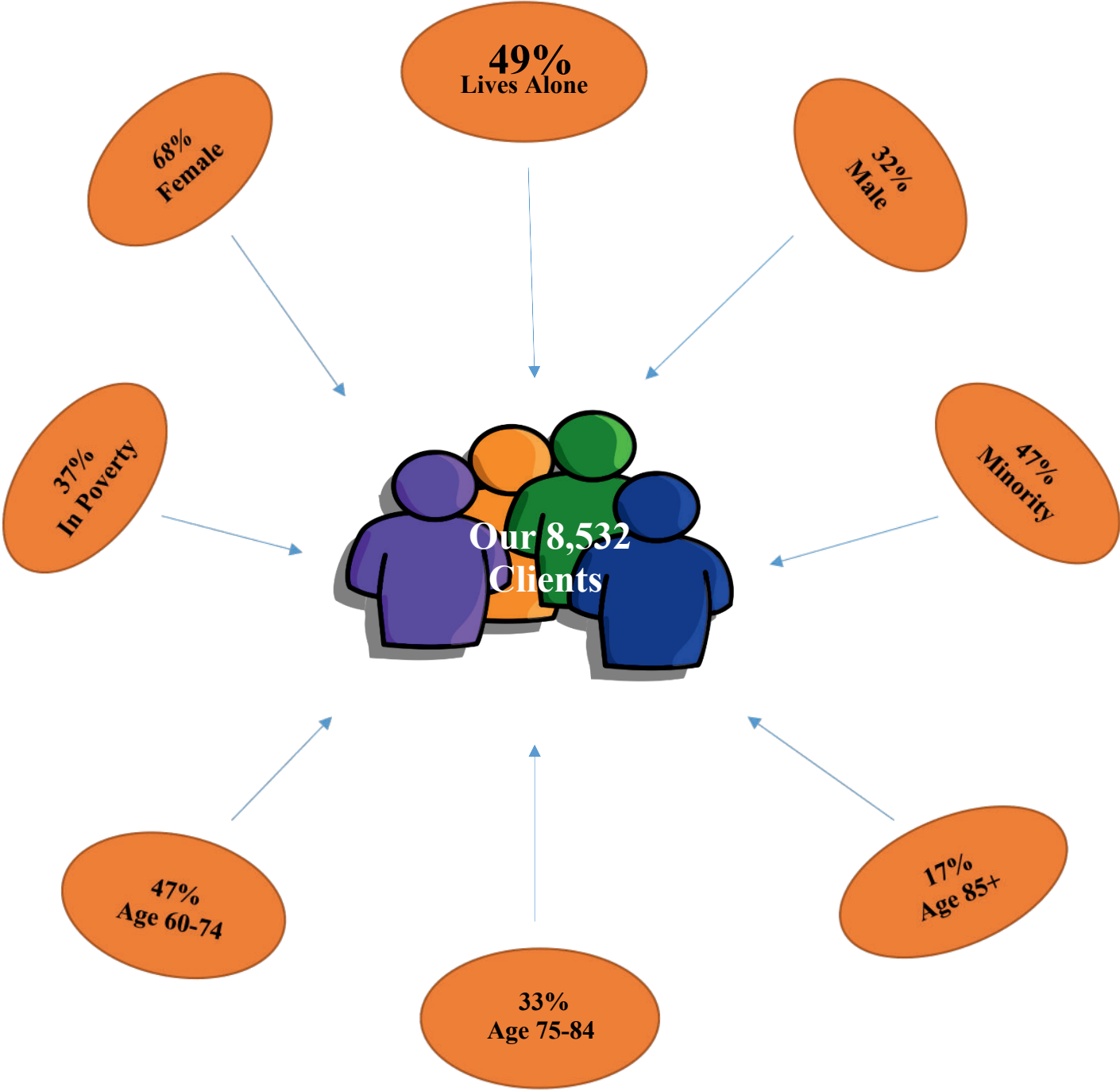
With gratitude,

Kristin Zatta

Kristin Zatta, President (and baby Kaige)
Board of Directors
Capital Area Agency on Aging



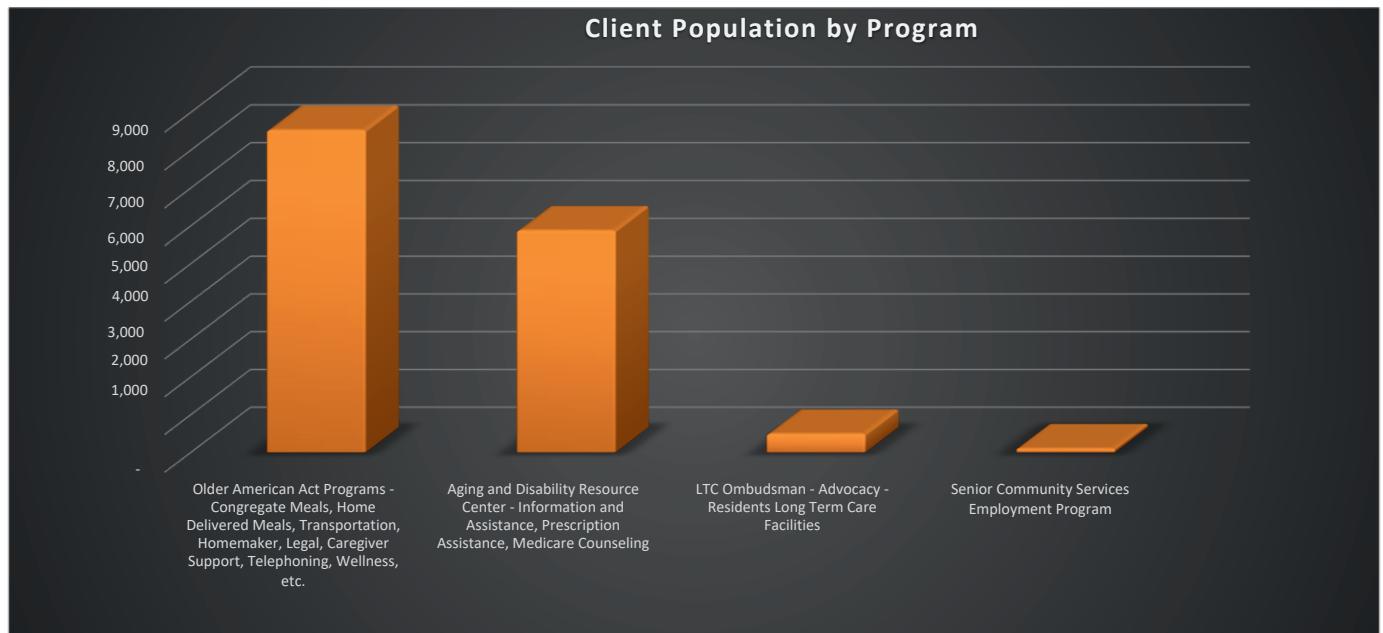
CLIENT PROFILE



SERVICES PROVIDED July 1, 2024 - June 30, 2025

PERSONS SERVED *	8,532	HEALTH PROMOTION/DISEASE PREVENTION	
		Evidence Based Wellness Units of Service	1,800
		Total Participants	233
SUPPORTIVE SERVICES			
Information and Assistance - Clients Assessed for Services	6,891	Senior Community Services Employment Program (SCSEP)	
Outreach - Face to Face Contacts	640	Total Participants	105
Transportation Rides	131,831		
Homemaker Hours	23,013	NATIONAL CAREGIVER SUPPORT	
Personal Care Hours	1,510	Information and Assistance	104
Telephoning Contacts	23,761	In-Home Respite Hours	12,576
Legal Hours	671	Companion Service	1,682
Medical Alert (Emergency devices)	1,480	Material Aid Items	602
		LTC OMBUDSMAN	
HOME DELIVERED MEALS		Cases/Complaints	641/896
Total Persons Served	2,553	Facilities/Parishes	199/22
Total Meals Served	444,959	Visitation/Hours	1627/2368
Nutrition Education Client Sessions	1,758		
		AGING AND DISABILITY RESOURCE CENTER (ADRC)	
CONGREGATE MEALS		Total Clients Assisted	5,031
Total Persons Served	2,795	LOUISIANA SENIORx	
Total Meals Served	197,443	Total Clients	616
Nutrition Education Group Session	628	Total New Clients	128
		30-day Prescriptions Filled/Refilled	1,848
		Prescription Drug Savings	\$1,854,527
		Medicare Part D counseling	49

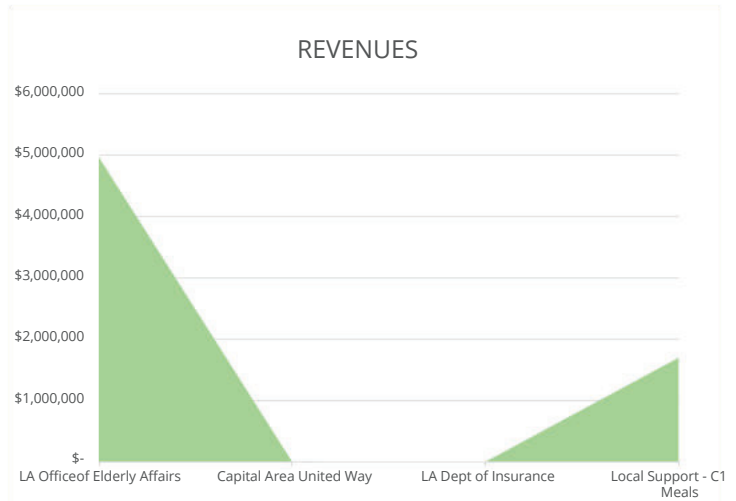
*Unduplicated client count does not include LTC Ombudsman, SenioRx clients or ADRC Clients



STATEMENT OF ACTIVITIES
July 1, 2024 - June 30, 2025

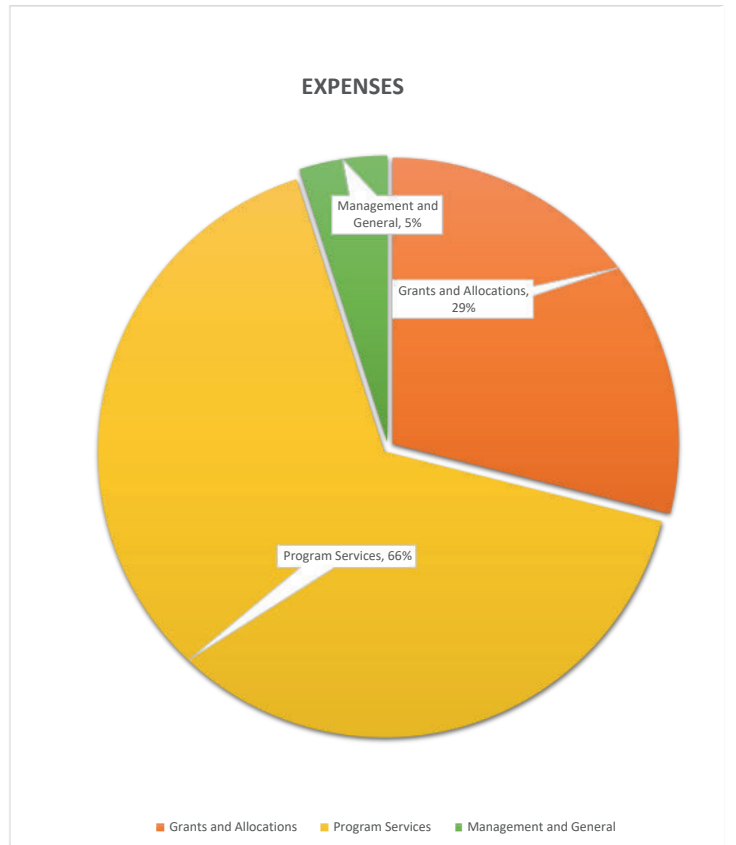
SUPPORT AND REVENUES

Governor's Office of Elderly Affairs	\$ 4,960,617
Capital Area United Way	3,157
Local Support - Title IIIC-1/IIIC-2 Meals	1,695,861
Other Support and Revenues	66,412
Interest Income	4,224
Total Support and Revenue	6,730,271



EXPENSES

Grants and Allocations	\$ 1,943,666
Functional Expenses:	
Program Services	
Title III-C-1 Congregate Meals	800,888
Title III-C-2 Home Delivered Meals	2,300,055
Title III-D Preventive Health	39,621
Title III-E Caregiver Support	1,085
Aging and Disability Resource Center/SenioRx	185,415
Long Term Care Ombudsman	419,723
Senior Community Services Employment Program	657,585
Medicare Enrollment Assistance Program (MIPPA)	37,708
Total Program Services	4,442,080
Fund Raising	5,263
Management and general	327,496
Total Expenses	\$ 6,718,505
BALANCE JULY 1, 2024	507,238
BALANCE JUNE 30, 2025	\$ 519,004



Dear Friends, Partners, and Community Members,

As we reflect on the past year at Capital Area Agency on Aging, I am filled with pride and gratitude. This year marks a remarkable milestone—over 50 years of dedicated service to older adults, caregivers, and individuals with disabilities in our community. For more than five decades, our mission has remained steadfast: to support independence, dignity, and quality of life for the aging population we are privileged to serve across the capital area.



This past year also brought a significant and emotional change. After 32 years at our previous location, we officially relocated to a new office. While the move represents the end of an era, it also opens the door to new opportunities for growth, innovation, and enhanced service delivery. Our new location is more accessible, better equipped for our expanding programs, and designed with the needs of our older adults, caregivers, and staff in mind.

Throughout our history, Capital Area Agency on Aging has adapted to meet the evolving needs of the communities we serve. Whether through in-home services, caregiver support, nutrition programs, job training, advocacy, or information and resources, we have remained committed to ensuring that every individual has access to the information they need to age with dignity and choice.

The strength of our agency lies in the people, our dedicated staff, community partners, and stakeholders. I am continually inspired by their compassion, resilience, and unwavering dedication. Together, we have built a trusted organization that not only serves older adults but also advocates, educates, and leads.

As we celebrate our 50+ years of service and settle into our new home, we look forward to deepening our impact and continuing to be a voice for older adults in our service area. The future holds both challenges and promise, and we are ready to meet them with the same commitment that has defined us for over half a century.

Thank you for being part of our journey. Your support makes our work possible and meaningful.

With heartfelt appreciation,

Craig Kaberline

Executive Director

Dear CAAA Friends,

It is both an honor and a sacred responsibility to serve as your Advisory Council President. I am deeply committed to being a voice for older adults and people with disabilities across our region, ensuring that dignity, access, and equity remain at the heart of every decision we make.



As we approach another anniversary of service at Capital Area Agency on Aging (CAAA), we stand at a pivotal moment. Our older adult population is growing rapidly, and so is our resolve to expand our reach, deepen our partnerships, and innovate the way we serve. The Advisory Council is energized by this season of transformation and remains steadfast in its mission to uplift, advocate, and activate on your behalf.

Our vision is clear: to create a region where every older adult has access to the resources, relationships, and respect they deserve. We aim to reach underserved communities, bridging gaps in transportation, nutrition, legal aid, and wellness services. With new technologies, we can outreach and create strategies to ensure no voice is left unheard.

As Advisory Council members, we are renewing our commitment to serve with excellence, transparency, and compassion. We are actively recruiting new members who bring fresh insight, energy, and a readiness to work alongside our staff, board, and community partners. These new voices will help shape the future of aging services, ensuring that our strategies reflect the lived experiences and evolving needs of our constituents. Together, we will build a council that is not only representative but responsive.

We recognize that the COVID-19 pandemic reshaped how we connect, communicate, and care. In response, we recommend serving older adults and people with disabilities across our region. To help be your eyes and voice to staff and board members so that you can have the best quality of life possible.

Together, we are building a culture where older adults feel safe, seen, and supported. Whether it's a ride to a medical appointment, a warm meal, or a legal consultation, we are here to ensure that every service reflects compassion and excellence.

On behalf of the Advisory Council, I want to thank you for allowing us to serve you. We are advocates, neighbors, and partners in your journey. I pledge to continue listening, lending a hand, leading forward, and laboring on your behalf. As we look to the future, we envision new experiences, expanded resources, and creating innovative programs that reflect the richness of our aging community. We invite you to collaborate with us, challenge us, and celebrate with us as we build a legacy of care that will endure for generations.

With gratitude and resolve,

Capital Area Agency on Aging Advisory Council

Dr. Hazel M. Knighten, PsyD, LPL

Hazel M. Knighten, Advisory Council President

Board of Directors

The Capital Area Agency on Aging Board members are selected from service and public agencies, consumer groups, and other interested community persons.

Ms. Kristin Zatta, President
Entergy
Customer Service Manager

Ms. Essie Kennerson
10:26 Consulting Services
Business Consultant

Mr. Jeffrey Martin
Investar Bank
Chief Credit Officer, EVP

Mr. Patrick Gleeson, Vice –President
Persevere Corp.
Managing Director

Ms. Carlesia Carmena Bibbins
Louisiana House of Representatives
Attorney

Ms. Tonya Aiken
Louisiana Senior Advisors

Ms. Jessica Wilkinson, LCSW, Secretary
Private Practice Therapist

Ms. Sara Landreneau Kleinpeter, PhD.
Entergy
Senior Public Affairs Representative

Ms. Latonya Scott
AARP
Communications Director

Ms. Delores Hurst, Treasurer
Alzheimer's Association, Louisiana
Executive Director

Ms. Edy Addison
Morning Glory Philanthropy Solutions
CEO/Owner

Ms. Stacie Jenkins
LHA Trust Funds
VP Patient Safety & Risk

Ms. Priscilla Allen, PhD
Louisiana State University
Associate Director, Life Course & Aging Ctr.

Ms. Betty Raglin
Legacy Estate & Elder Law of LA
Attorney

Ms. Allison Kidder
Compass Health Care
Co-Chief Executive Officer

Advisory Council

The Advisory Council consists of representatives of program participants and the general public, including low income elderly and older minority persons at least in proportion to the number of minority older persons in the area, who advise the Area Agency Board on all matters relating to development and administration of the Area Plan.

Ms. Hazel Knighten, President
Chaplain

Rev. Olton Scott
Pastor, St. Peter Baptist Church
St. Francisville, LA

Ms. Elaine Mickens
Assumption COA Board

Mr. Leroy Washington, Vice President
West Baton Rouge COA

ACKNOWLEDGMENTS

Service Providers

Alzheimer's Services of the Capital Area
Ascension Council on Aging
Assumption Council on Aging
East Feliciana Council on Aging
Iberville Council on Aging
LA Homecare – Home Instead
Pointe Coupee Council on Aging
St. Helena Council on Aging

South Louisiana Caregiving – Home Instead
Southeast Louisiana Legal Services
Tangi Cares – Home Instead
Tangipahoa Voluntary Council on Aging
Trio Community Living
Washington Council on Aging
West Baton Rouge Council on Aging
West Feliciana Council on Aging

Governing & Advisory Authorities

Capital Area Agency on Aging Board of Directors
Capital Area Agency on Aging Advisory Council

THANKS TO THE FOLLOWING FOR SUPPORTING CAPITAL AREA AGENCY ON AGING



A UnitedHealthcare Company



Nourishment through
compassionate care.

